# WellSteps

# TRUSTED AND EFFECTIVE WELLNESS SOLUTIONS.

www.wellsteps.com

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# WELCOME TO WELLSTEPS

WellSteps supports facilitators tasked with employee wellness by providing corporate base programs and employee change initiatives.

WellSteps is a systematic program that promotes positive health changes and continual improvement at an individual level as well as an organizational level by focusing on the six pillars of wellness; Physical, Mental and Emotional, Social, Nutritional, Financial, and Occupational.

WellSteps is a cyclical program that consists of three separate steps; awareness, engagement, and results that support the six pillars of wellness.

#### We believe that:

The level of awareness determines engagement. The level of engagement determines results.

The level of results increases awareness.

We partner with our clients to improve employee awareness, enhance employee engagement and produce positive results that enhance wellness in the individual life and throughout the organization.



# WELLNESS, MORE THAN **ILLNESS FREE.**



# **OUR CORE PHILOSOPHY**

Wellness is more than the absence of disease or illness. It requires an active engagement in all aspects of life.

Innovative organizations understand that positive wellness contributes to organization and employee success, vitality, and happiness. However, most organizations fail to pay attention to or improve the quality of health.

WellSteps partners with our clients to create or help improve their company culture and increase the overall well-being of employees. Together we produce a work environment that advocates wellness and encourages employees to proactively make wiser choices as they become actively involved in their health.

WellSteps knows that everyone's wellness journey is unique, so we have designed our programs to support all participants, no matter their current lifestyle.



# HOW WELLSTEPS **IMPROVES BEHAVIORS**

WellSteps uses the AMSO model (Awareness, Motivation, Skills, and Opportunities) designed to help wellness at work actually improve employee health behaviors.

The four components are pretty easy to understand. Awareness and education is the "what" of behavior change. The motivation is what drives us to change. The skills and tools portion is the "how do I do this?" part, and the culture and environment part is a conglomeration of environmental changes, policy changes, and support from others that all help us to be successful.

Read more about what we do.

Fewer Less Health Chronic Disease

Risks

Higher Performing Companies



# **AWARENESS &** EDUCATION

Workplace wellness programs use health risk appraisals, biometric screening, posters, flyers, videos, books, email notifications, text messages, payroll stuffers, Internet sites, magazines, lunch and learns, special speakers, company newsletters, blogs, and many other forms of communication to create awareness of wellness at work.



# **MOTIVATION & INCENTIVES**

It is vital to have the right kinds of motivation in wellness programs in the workplace. Most workplace health programs encourage employees to participate in a variety of health promoting activities. The use of incentives is just one strategy that can be used to motivate employees.

# **SKILLS &** TOOLS

This is the "how" of behavior change. It is one of the most important aspects of successful behavior change, and it is the one that we perhaps neglect the most. For Example, Biometric screening is great at helping people understand their current health risks but unless that screening helps people with the skills and tools they need to reduce their elevated health risks, the screening won't do much to improve employee health.



# **CULTURE &** ENVIRONMENT

The last step of the behavior change process is the most important one. It's not just about changing the culture and environment, it's about altering policies of the worksite, creating social support, and changing the physical environment.

#### Unhealthy Behaviors

# Health Risks Chronic Diseases

Employee

**Related Costs** 

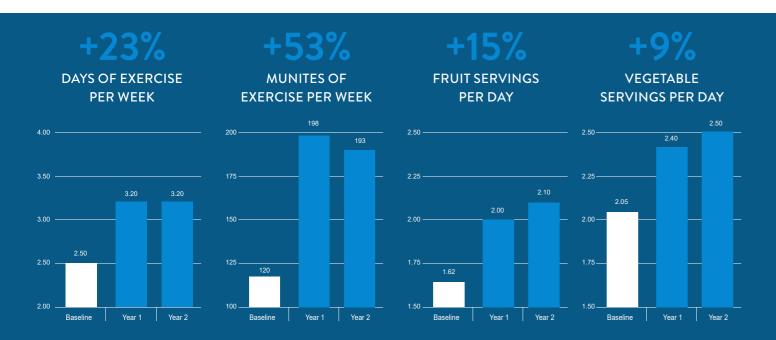
WELLSTEPS SOLUTIONS WORK

THE EVIDENCE SHOWS that WellSteps employee wellness solutions are effective. That is why we guarantee employee engagement, health improvement, and a return on investment.

Employee related expenses due to health care, absenteeism, and poor productivity, are caused by unhealthy employee behaviors, elevated health risks, and chronic diseases such as diabetes. Independent research indicates that our solutions improve each one.

WellSteps Improves Unhealthy Employee Behaviors <sup>1,2,3</sup>

The charts below shows improvements are sustained for at least two years. When employees improve behaviors they cost less because they have fewer health risks and less chronic disease.



# WELLSTEPS LOWERS CHRONIC DISEASE RISK

Employees who participate in WellSteps learn to adopt and maintain healthy behaviors, which lowers chronic disease risks as recently demonstrated.<sup>4</sup> WellSteps solutions are based on science that has been documented to reverse diabetes<sup>5,6</sup> and stop the risk factors that cause heart disease.<sup>7</sup> In one study, the number of employees diagnosed with diabetes was cut from 44 to 26 after just one year.<sup>5</sup>

# YOUR 150% RETURN ON INVESTMENT IS **GUARANTEED**

The WellSteps model has been shown to reduce absenteeism. One employer saved \$15.60 per dollar invested due to reduced absenteeism.<sup>8</sup> A WellSteps client saved \$3.32 per dollar invested due to reduced cost of claims.<sup>9</sup> With this type of evidence, we can comfortably provide a performance-based guarantee that every WellSteps client will return a minimum of 150% on their wellness investment.

The entire body of scientific evidence on the ROI of wellness programs was used to create the WellSteps ROI calculator.<sup>10</sup> With this free tool, any worksite can accurately estimate the financial impact of using WellSteps wellness solutions.

#### DECREASED RISK AFTER ONE YEAR OF WELLSTEPS

	% Change
Decrease Body Mass Index	-46.0%
Decrease Systolic Blood Pressure	-34.7%
Decrease Diastolic Blood Pressure	-56.3%
Decrease Blood Glucose	-65.6%
Decrease Blood Cholesterol	-38.6%

#### PERCENT NO LONGER HIGH **RISK AFTER ONE YEAR OF** WELLSTEPS

	% Change
Body Mass Index	11.6%
Systolic Blood Pressure	39.4%
Diastolic Blood Pressure	70.7%
Blood Glucose	38.9%
Blood Cholesterol	40.7%

#### REFERENCES ARE FOUND AT THE BACK OF THIS BOOKLET



# YOUR WELLSTEPS GUIDE

When you choose WellSteps, your dedicated WellSteps Guide will work with you to create a plan.

Think of your WellSteps Guide as your dedicated wellness partner.

We do all the heavy lifting. With the help of your WellSteps Guide, your wellness program will start with an aggressive communication and marketing plan.

With tailored mailings, emails, webinars, and posters, all employees will learn about your wellness program and want to participate.



## WHAT YOUR GUIDE WILL DO

#### **Overall Program Management**

- Track implementation progress using a strategic roadmap
- Schedule Wellness Committee meetings
- Lead the worksite culture audit and change process

#### Build a Tailored Online Program Center with:

- Your logo
- Your CEO's image
- A custom "Welcome" message prepared for you (or you can write your own)

#### Prepare | Deliver Materials for Campaigns | Marketing

- Print and deliver branded posters and fliers to your locations
- Execute a robust communication and marketing plan designed to reach employees in multiple ways
- Manage incentive distribution process

#### Manage All Technological Requirements

- Process and upload your employees into our system
- Enable the Personal Health Assessment
- Schedule behavior change campaigns and associated emails
- Facilitate development of wellness activity list then program it into our system

#### Evaluation

- Provide campaign outcome reports with employee comments
- Prepare and deliver an aggregate Personal Health
   Assessment report
- Provide an executive summary of program outcomes



# THE SIX PILLARS OF WELLNESS

It is crucial to foster the six pillars of wellness.

This approach addresses the whole person by acknowledging that a lack of well-being in one area of a person's life affects their overall sense of wellness.

WellSteps works with corporations to establish an inclusive environment that opens multiple doors to wellness. All employees can create personal and organizational momentum that translates into sustained health behavior changes as they build a strong future and grow personally and professionally. At the same time, they enjoy their work and make meaningful contributions.



choices.

## PHYSICAL **WELLNESS**

Maintaining a healthy quality of life allows employees to get through daily activities without undue fatigue or physical stress.

#### **WELLNESS** The awareness, understanding, and acceptance of present emotions and the ability to manage stress, relate



# NUTRITIONAL **WELLNESS**

Education of cooking and healthy food choices, its impact on mental health, and exploring the physical and emotional relationship humans have with food.

# **FINANCIAL WELLNESS**

Take control of personal financial health now and into the future by enhancing financial wellness in various aspects of personal finances.



### **MENTAL & EMOTIONAL**

to others, and make healthy mental

## OCCUPATIONAL **WELLNESS**

Balance work and leisure in a way that promotes health, a sense of personal satisfaction, and feelings of accomplishment at the end of the day.





## SOCIAL WELLNESS

Build healthy, supportive, genuine relationships and fosters connections with peers and colleagues.

# WHICH DESCRIBES YOUR WELLNESS NEEDS?

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•

# NEED AN EMPLOYEE WELLNESS PROGRAM THAT...

Improves the health of employees. ls affordable. Improves employee productivity. • Is easily deployed. Improves workplace health culture. Lowers our medical insurance rates.

# HAVE A WELLNESS **PROGRAM BUT NEED HELP...**

Engaging employees. Increasing participation. Tieing participation to outcomes. Improving health culture. Measuring outcomes. Delivering wellness.



# 3 STEPS TO CREATE A SUCCESSFUL WELLNESS PROGRAM.



# **STEP 1: AWARENESS**

Awareness to change and employee buy-in is two of the most crucial steps when a company implements a wellness program.

At WellSteps, we believe that involving all employees in healthy habits creates a happier work environment and a healthier bottom line.

As you will see, we are not like most solutions. Most health solutions target only the high-risk employees and leave you to deal with the rest. We partner with you in creating and maintaining a healthy culture for all employees, a culture that will thrive.

Our program promotes and maintains healthy behaviors by implementing evidencebased campaigns driven by population priorities. In doing this, WellSteps stimulates readiness through competition, collaboration, and peer support.



# **STEP 2: ENGAGEMENT**

After awareness, the next and most challenging step is engagement; this is where we thrive. The core of the WellSteps solution is our behavior change tools.

#### **Our Approach**

Campaigns Support Incentives Assessment

Your dedicated WellSteps guide will work with you to create a targeted plan to engage your employees. Once the plan is in place, we will do all the heavy lifting with aggressive communication and an internal marketing plan.

We specialize in corporate engagement and have tailored mailings, emails, webinars, and posters to excite your employees and encourage them to take control of their well-being.

Learn more about campaigns

Learn more about challenges

# CAMPAIGNS

WellSteps campaigns promote positive, healthy behavior change. Whether alone or in a group, employees can begin eating healthy, improve emotional health, engage in physical activity, and change unhealthy lifestyles. Campaigns are developed with a specific tempo and are usually three to eight weeks long.

# SUPPORT

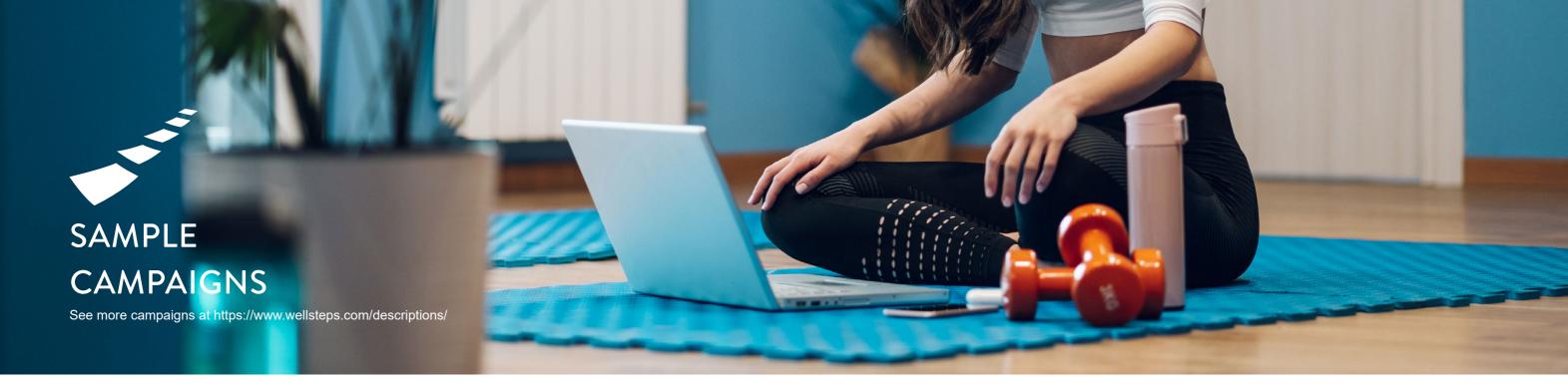
Wants, needs, and support lie at the heart of all goaldirected human behavior, and our app stimulates the sensory processes of behavior change. Inside the WellSteps app, we generate anticipated stimulus that drives action. We create an environment that prompts desired behavior through support and motivation.

### INCENTIVES

We help encourage employees to be healthy by incentivizing them to complete wellness activities. Each employee earns points with every completed activity. At the end of campaigns, points can be redeemed for rewards selected by your company. These incentives energize, direct and sustain behavior.

### ASSESMENTS

Everyone enjoys the feeling of accomplishment. That is why WellSteps has focussed on providing instant feedback in dynamic dashboards that offer tips for improvement. WellSteps also provides aggregated reports, program recommendations, and yearly comparison reports.





Move It! Encourage enjoyable physical activity with friends, family, or even pets.



**Circuit While You Work It** 

Participants will learn exercises they can do in a circuit at work.



**Grocery Guide** Helps participants find the healthier foods in their local grocery store.



**Food Makeover** Encourages participants to prepare more healthy foods at home



**Tech Time-out** Promotes replacing technology use with enhancing relationships.



Mindfulness At Work Helps participants be more focused while at work.



**Stress Free** 

Promote effective ways to cope with

stress.

ISLAND OF HEALTH Island of Health

Participants build healthy behaviors and environments at work and home.



**Train Your Brain** Use your brain to stay active and to learn new skills for success.



Earth Wise environment.





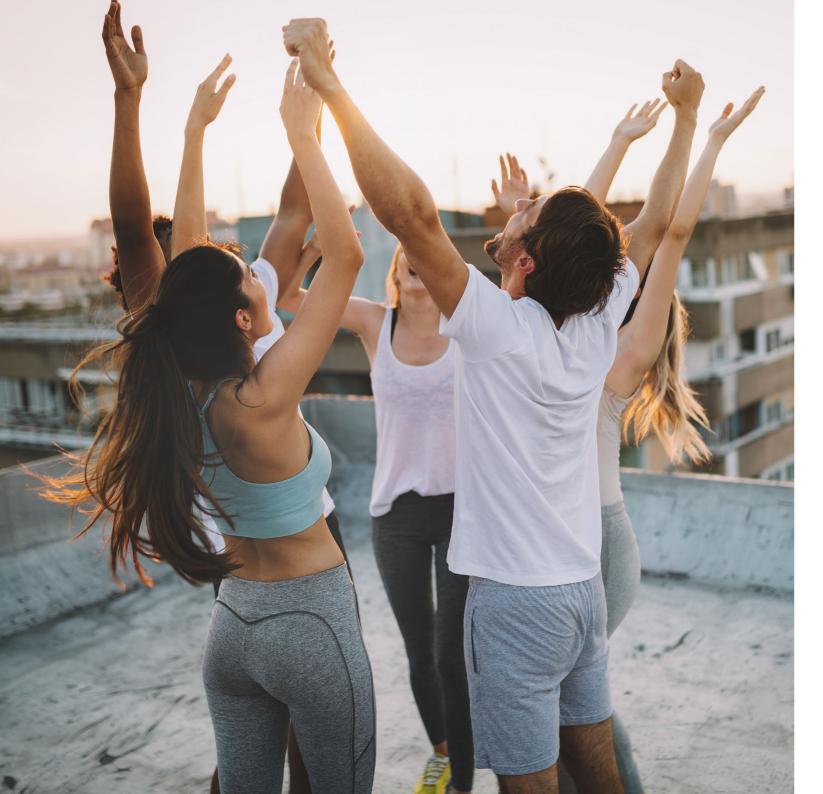
Promotes smart money practices that help reduce stress.

**Financial Fitness** 





**Balance It All** Learn and apply simple strategies to balance work and home life.





# **STEP 3: RESULTS**

All along the way, the WellSteps program provides small win opportunities daily and acknowledges them with simple rewards, helping employees stay motivated and experience daily success along their wellness journey.

As for results, we provide health progress cards that help your employees see their gains as they progress to better health.

WellStep's goal is to help people create and maintain a healthy lifestyle because they have personally experienced wellness benefits.

### **RESULTS TO EXPECT**

We are so confident that our WellSteps Solution will create change that we back it with the WellSteps Performance Guarantee. Our three-year performance guarantee addresses three key metrics: employee engagement, behavior | risk change, and cost trend.



#### Behavior & Risk Change

At the end of year two, participants will demonstrate an improvement in health behaviors or health risks of no less than 7%.

#### **Cost Trend**

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At the end of year three, participants will have fewer medical expenditures than nonparticipants. The savings will total at least 150% of the cost to deliver the WellSteps solution.

# **BRINGING ITTOGETHER**

# THE WELLSTEPS PROGRAM

WellSteps is an annually renewed program developed to support companies as they change their culture of health and help employees adopt and maintain healthy behaviors.

# COMMUNICATION AND MARKETING

- Kick-off Webinar for all employees
- Sites receive posters
- Participants receive tailored emails
- Coordinators receive support
- Campaign Webinars

# **BEHAVIOR CHANGE** CAMPAIGNS

- Employee & spouse online programs
  - Structured behavior tasks given weekly •
  - Incentives
- - Checklist to Change
  - Cultural Change Consulting



Tracking and distribution of incentives • Campaigns available offline on request

## **EMPLOYEE HEALTH** EVALUATION.

- Reports available 24/7 in real time
- Aggregate reporting on health behaviors
- Rewards reports by location and category
- Annual reporting utilized to plan successive years
- Data consistently utilized to strategize, evaluate and improve program

# CLIENT **TESTIMONIALS**

"As a Reseller of WellSteps, we get to explore the unique customization options that WellSteps has to offer. We can create each of our clients wellness program to be their very own. Every detail is tailored specifically to each individual company, which creates a seamless experience for the WellSteps user. We really enjoy the ease and convenience of administering the Rewards program. Clients can choose activities that align with their mission and values, while users can upload proof of completing activities. This is a great way to incorporate II dimensions of wellness into a program. It definitely goes beyond tracking steps and pounds and offers something for each individual user, regardless of where they are in their wellness journey. Our clients have had great success with the WellSteps Health Coaching program. The health coaches are kind, compassionate and challenge the participants. Participants are able to form action plans and reach goals with the guidance and expertise of their health coach."

Whitney LaMar

Genesis Occupational Health

"Straight up amazing. The most repeated compliment/statement from our employees is, "I didn't know it was so easy". For myself as the Wellness Coordinator, it is not about the innovation, it is about the fundamentals of basic healthy lifestyles. If the population does not know what proteins and vegetables are, the amount of fancy trackers and challenges is negated. BUT, if the tracker is letting people know what a vegetable is, what it does for the body and helps them to see they are not getting any and they start tracking intake with the tracker, that is a worth while tracker. The beauty of the program is much of it is customizable to the user. My job is to help them see what they need and WellSteps provides the resources to do that. We have had the pleasure of working with a few different Guides. Each one of them have been amazing humans, very flexible and adapting, and truly awesome. I'm not sure what your onboarding process is but it has allowed us to receive a consistent product and service with each Guide. I do not think about program management because WellSteps is set up to manage itself. It is possible the Guides do a lot on the back side I am not aware of but always thankful for their time and effort."

Tayna Flanagan Corporate Wellness and Safety Coordiniator Glacier Bancorp, INC.

"Wellness has become a part of Fransen Pittman's culture. Shared experiences and events bring people together to celebrate and improve their health as well as provide social bonds and friendships. Several people in the company were extremely passive about their health prior to joining Fransen Pittman, however after joining the program, they have taken an active role in their health and set out to accomplish new healthy activities and experiences. Employees have experienced successes such as weight loss, improvement in healthy values of bloodwork, tobacco cessation, etc. Without a doubt, these employees are setting themselves up for a healthy future."

#### **Cassie Scott**

Fransen Pittman General Contractors

"WellSteps has helped us create a well-rounded and meaningful employee wellness program. They provide us with materials, videos, and campaigns that are focused on helping individuals make lifestyle changes. We have seen positive results in the first year on our lipid profiles and overall health of our employees."

#### Keli Royal

Shenandoah Medical Center

"We love the WellSteps platform because it is adaptable to our population. Our WellSteps Guide, Nadja provides care and attention to our employees. She is always there to help guide our team on new and innovative ways to craft our program. She has been instrumental in helping us communicate with team members to keep them engaged.

#### **Gail Bennett**

Phoenix Lighting

"Wellsteps has elevated our program. The number one thing that has helped is the frequent communication which keeps all of us on track. Our guide has been easy to work with, brings innovative solutions and has become part of our team. The varied resources that Wellsteps provides means that there is something for everyone to enjoy. We have infused the parts of our program that we created and melded them with the additional material and knowledge that Wellsteps has brought. It has been a fantastic partnership!"

#### Cameron Black

Wellness director/Strategic Advisor Ollis/Akers/Arney

# **CHECK THE FACTS**

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### **Additional Information:**

WellSteps.com

What we do

The solutions we offer

Read about our tools

Resarch and ROI

Learn more about campaigns

Learn more about challenges

What is TLS

Personal Health Assesment

The importance of Guides

Health Coaching





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